

Are you looking for a hands-on career opportunity supporting local farms and farm families in your community to expand their participation in the agri-food value chain?

AGRIS Co-operative Ltd. has an opportunity for a motivated **customer service manager** to join our team in Muirkirk. As the **customer service manager**, you will have the opportunity to develop and demonstrating your capability to deliver agriculture innovation and services in our communities to enhance our farm owner profitability. We strive to be there for our customers when others are not, and that there is always a solution to our customers' needs

What will you be responsible for:

- Provide an exceptional customer experience at every interaction.
- Provide recommendations and solutions to meet our customers needs with a focus on the "Whole Farm Plan," from precision planning and application, ending with grain handling and marketing.
- Ability to support precision planning including GIS mapping, soil sampling, and interpreting the GIS data for customers.
- Understanding and supporting overall branch operation, administrative functions, as well as the branch and individual sales targets.
- Accept orders for products and services and initiate any actions required to effect timely delivery.
- Ensure all products ordered or shipped are properly invoiced prior to leaving the site.
- Assist in monitoring inventory levels and ensure adequate supplies are on hand to support customer purchasing. In consultation with the manager, complete inventory counts and replace inventory as required.
- Assist in the coordination and scheduling of available custom equipment to result in maximum utilization and quality customer service.
- Maintains a clean and attractive environment in the retail area.
- Awareness of sustainability issues such as 4R Stewardship, Class 12 Pesticide rules.
- Extended hours, as required, during the busy season.

Requirements for this Job:

- Requires a university or college degree or equivalent years of experience preferably in agriculture, or agri-business
- Preference given to individuals with GIS Certification and work experience.
- Knowledge of agronomy, fertilizer, chemical, seed and grain marketing.
- Have or committed to obtaining the certified crop advisor (CCA) designation within three years.
- Obtain pesticide end/or and professional applicator designations.
- Maintain a valid DZ drivers license.

- Can lift 50 pounds
- Ability to drive a loader
- Travel as required to support farm owner and branch needs.

If you are interested in furthering your career in agriculture as part of an industry leader, developing innovative solutions and enhancing the profitability of our members, we want to meet with you!

About AGRIS Co-operative Ltd.

AGRIS Co-operative Ltd. is a dynamic and successful farmer owned co-operative that prides itself on providing quality agronomic and grain marketing solutions for our customer/owners. We are a leader in precision farming technology, seed, and agronomy and petroleum services.

AGRIS Co-operative Ltd. is a 100 per cent farmer-owned grain marketing and farm-input supply company that serves more than 1,000 farmer owners in 14 locations in Essex, Kent, Elgin, Middlesex and Lambton Counties. It is a leader in precision farming technology, seed, agronomy and petroleum services.

The co-operative is a partner of Great Lakes Grain, a grain merchandising company. AGRIS Co-operative is a member-owner of GROWMARK, Inc. and markets products and services under the FS banner.

We have branches located in Brigden, Chatham, Cottam, Dutton, Glencoe, Leamington, McGregor, Muirkirk, Rochester, Stoney Point, Thamesford, Thamesville, Tupperville and Wheatley

Please forward your resume in confidence by July 24, 2018

AGRIS Co-operative Ltd. is an equal opportunity employer. We thank all those who apply however only applicants selected for an interview will be notified.